

For Plans that are regulated by the Office of the Insurance Commissioner, e.g. Commercial fully insured plans

“From March 26 until April 24, in network providers will be paid at the same rate when providing services via telemedicine as they are paid for providing the same services in-person (payment parity)”

- Proclamation. [Telemedicine Proc](#)
- See Section 1 of ESSB Bill 5385 for patients and services that qualify: [Telemedicine Bill](#)

Will a telemedicine visit for a care service be paid at the same rate as an in-person visit for that same care service?

Follow Consensus Direction?		In-network providers will be paid at the same rate when providing services via telemedicine as they are paid for providing the same services in-person (payment parity)	
Aetna	Yes 03/27/20	In-network providers will be paid for a health care service provided through telemedicine at the same rate as if the health care service was provided in person by a provider in accordance with Gov. Proclamation 20-29. Aetna’s telemedicine policy is available to providers on the NaviNet and Availity portals.	
Amerigroup	Yes 03/27/20		
CHPW	Yes 03/27/20		
Cigna	Most 03/27/20	COVID Provider page Scroll down to “Interim Billing Guidelines” and Select <ul style="list-style-type: none"> • “Virtual Care Guidelines” • “General Billing Guidance for both COVID and Non-COVID care Self-insured plan sponsors will be able to opt-out of this program at their discretion.	
Coordinated Care	Yes 03/27/20		

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First Choice (TPA and PPO)	Varies by our Payers’ Plans 03/27/20	First Choice Health is a PPO network that does not define the benefits. Please reach out to the individual Payers to confirm benefits. As an administrator for our self-funded health Plans, we are complying with the Families First Coronavirus Act, specifically the “Health Provisions”.	
HCA – Apple Health	Yes 03/27/20		
KP-NW	Yes 03/27/20		
KP-WA	Most 03/27/20	Self-insured plan sponsors will be able to opt-out of this program at their discretion.	
Labor & Industries	Yes 03/27/20	If an E&M code allows for telephone/telehealth, telehealth visit for the E&M code is reimbursed at the same rate as the in-person version. And it is coded with POS = 2.	
Medicaid FFS	Yes 03/27/20		
Molina	Yes 03/27/20	Molina Billing Policy	
Pacific Source	Most 03/27/20	Self-insured plan sponsors will be able to opt-out of this program at their discretion.	
Premera	Most 03/27/20	-funded employer groups will apply this approach but may opt out of this arrangement.	

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<p>Providence</p>	<p>Most 03/27/20</p>	<p>We are supporting self-insured plan sponsors who choose to implement the same or similar coverage, however, self-insured plan sponsors are able to opt-out of this coverage at their discretion.</p>	
<p>Regence</p>	<p>Most 03/27/20</p>	<p>Providers should refer to our websites for the most current information and Virtual Care Reimbursement Policy:</p> <ul style="list-style-type: none"> • Regence COVID • Asuris COVID • BridgeSpan COVID 	<p>Regence is temporarily expanding the services that can be offered by in-network providers via telehealth. The visits are considered the same as in-person visits and are paid consistently with in-person visits.</p> <p>Under this expansion for claims to process correctly, claims must be submitted with POS 11 or IOP and the GT modifier. (Note: To receive reimbursement consistent with an in-office visit, the POS must be either 11 or IOP. The GT modifier will indicate that the services were rendered via telehealth.)</p> <p>We will continue to cover the medical and behavioral health codes, as outlined in our Virtual</p>

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			Care Reimbursement Policy. However, providers should submit the codes in the policy with POS 11 or IOP and the GT modifier to be reimbursed consistent with an in-person visit.
UHC	Most 03/27/20	We are also supporting self-insured employer customers who chose to implement similar actions.	