

## Bree Collaborative Implementation Survey Results | Health Plans End-of-Life Care

This report summarizes adoption of the Bree Collaborative’s End-of-Life Care Recommendations, completed by Washington State health plans in 2016. We measured adoption of specific recommendations using 0-3 point scale, self-assessed by each health plan.

### **Results: 7 Health Plans Responding**

**0** -No action taken; **1** -Actively considering adoption; **2** -Some/similar adoption; **3** -Full adoption

	<b>AVERAGE SCORE</b>
Counseling and discussion regarding advance directives or end-of-life care planning and decisions, with patients and their surrogate decision makers is reimbursed	2.71
Providers and health care facilities have been educated on how to appropriately bill for advance care planning conversations	1.14
Hospitals, nursing homes, and other applicable settings are encouraged to implement a quality improvement program focused on greater adherence to patients’ requests as outlined in advance directives and POLST if accurate and applicable to the current situation	1.71
Family and friend satisfaction with end-of-life care is measured by widespread use of an after-death survey tool similar to that used by hospice agencies.	0.71
Inclusive and comprehensive benefits for care of patients with serious illness at the end of life have been developed allowing them to receive care consistent with their wishes and goals even if not eligible for hospice.	2.28
Patients are supported as they navigate care between separate health care facilities and systems including facilitation of information sharing and patient and family outreach during times of crisis.	2.42

### **Scale**

We measured adoption of specific recommendations using 0-3 point scale, self-assessed by each health plan.

0 - No action taken	<ul style="list-style-type: none"> <li>• No leadership awareness of Bree Collaborative Topics</li> <li>• No team formed</li> </ul>
1 - Actively considering adoption	<ul style="list-style-type: none"> <li>• Bree topics, aims and components have been discussed</li> <li>• Education, assessment, information gathering</li> <li>• Changes planned but not tested</li> <li>• Information gathering and baseline measurement begun</li> </ul>
2 - Some/similar adoption	<ul style="list-style-type: none"> <li>• Initial test cycles completed for more than one element</li> <li>• Quality metrics and data available demonstrating adoption/effectiveness</li> <li>• Other similar (Bree-like) changes adopted for this topic</li> </ul>
3 - Full adoption	<ul style="list-style-type: none"> <li>• Changes implemented in all areas</li> <li>• All components integrated into care process (i.e. orders, etc.)</li> <li>• Partial or complete closure of gap between baseline &amp; target outcomes</li> </ul>

### **Participating Health Plans**

Aetna

Amerigroup

Community Health Plan of Washington

First Choice Health Plan

Group Health Cooperative

Molina Healthcare of Washington

Premera Blue Cross